

WSD (junior/ medior/ senior) 2x

Description

Improve the workplace experience

The Workplace Service Delivery Suite (WSD) takes legacy facility services and injects a digital, consumer-like experience for employees consuming those services at the office. At the same time, it streamlines and automates the delivery and management of workplace services on the fulfiller side (Facility Manager).

The initial release* of ServiceNow's WSD Suite includes the following key features to improve the workplace experience:

- **Workplace Reservation Management**
Enable employees to reserve spaces (i.e. desks and/or meeting rooms) on a one-time or reoccurring basis. Employees can manage and deliver more aspects of the event than they could with legacy reservation tools.
- **Workplace Case Management**
Deliver first class service by providing one entry point for employees to interact with and request services from workplace services (facilities) teams.

Responsibilities

Op dit moment zijn we bezig met de nieuwe informatie op te halen

Qualifications

- A completed Bachelor's or Master's Degree in Computer Science or related field
- 2+ years' experience working with the ServiceNow platform
- Experience with the latest front-end technologies like HTML5, CSS and responsive or adaptive design is desired but not required
- Good feeling for design, usability and cross-browser compatibility concerns
- Experience with JavaScript design patterns and coding best practices is desired but not required
- Fluent in English – Dutch is a plus
- Good communication skills and focus on maintaining good customer relationships
- Delivering a first-class service and holding a friendly presence comes naturally to you
- Creative and able to work in an analytical manner in a problem-solving environment, with attention to detail
- Eager to learn new technical and soft skills
- Experience with Agile methodologies
- Able to work in a multi-cultural environment and with remote teams
- A strong sense of integrity

Hiring organization

Magnify-People

Employment Type

vast contract – onbepaalde tijd

Beginning of employment

asap

Duration of employment

onbepaalde tijd

Industry

IT

Job Location

Arthur van Schendelstraat 650,
3511 MJ, Utrecht, Utrecht,
Nederland

Working Hours

40

Base Salary

€ 36000 - € 60000

Date posted

September 29, 2020

Valid through

31.12.2020

Preferred Certifications

- ServiceNow Certified System Administrator (CSA)
- ServiceNow Certified Implementation Specialist for ITSM (CIS-ITSM)
- ServiceNow Pre-Sales Accreditation in all product lines
- Agile Certification
- ITIL v3 Foundation

Job Benefits

- Competitive salary
- Bonus based on company performance
- Pension scheme
- Holiday allowance (25 days for a full-time contract)
- Modern laptop
- Internet, transportation and phone allowance
- A modern, flexible and multicultural workplace at an innovative and global company
- Ambitious and kind colleagues from all over the world
- A challenging position with lots of room to grow

Contacts

Laat je gegevens bij ons achter, onze werkwijze is als volgt:

- Binnen 24 uur een reactie
- Telefonische kennismaking
- Kennismaking face-to-face
- Contract en borrel!

Contact ons via:

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